

MEDIA STATEMENT
NATIONAL SECURITY COUNCIL
PRIME MINISTER'S DEPARTMENT
18 MARCH 2020

1. The public is aware that the government has declared a nationwide Movement Control Order (MCO), with effect from 18th March 2020 until 31st March 2020.
2. Following the declaration, follow-up measures have been taken to coordinate and to come out with a detailed implementation plan on the Movement Control Order. The National Security Council, Prime Minister's Department has organised a coordination meeting among the government agencies on 17 March 2020 to ensure smooth implementation of the said Order. In order to minimize disruption/maintain the public's access to the basic services during the restricted period, certain services listed in **Appendix A (Essential)** and **Appendix B (Non-essential)** are permitted to operate.
3. This Order comes into effect from 12.00 a.m. on 18 March 2020 and the public is required to comply with all rules that have been decided by the authorities.
4. A new regulation - the Prevention and Control of Infectious Diseases (Measures Within the Infected Local Areas) Regulations 2020 has been gazetted on 18 March 2020 to implement the Movement Control Order. The Royal Police Malaysia and the People's Volunteer Corps (RELA) have been appointed as the authorized officers pursuant to Section 3 of the Prevention and Control of Infectious Diseases (Act 342).
5. To further enhance the effectiveness of this order, the public is advised to stay home at all times during the MCO period, except for essential basic needs. The public are also reminded to practise social distancing to prevent COVID-19 infection.
6. For further inquiries on this matter, the public may contact **National Operations Management Center, National Security Council, Prime Minister's Department at 03 - 88882010.**

National Security Council

Prime Minister's Department

18 March 2020

APPENDIX A - ESSENTIAL SERVICES PURSUANT TO THE COVID-19 MOVEMENT CONTROL ORDER

Service	Component	Status
Banking and Finance, Stock Market	ATM Services	Operational
	Online Services	Operational
	Management of ATM, cash deposit and cheque machines as well as safe deposit boxes	Operational
	General/Other services	Minimum operations/Work from home
	Counter Services	Minimum operations
	Stock Market	Operational
Electrical and Energy	Repairs/Maintenance/Operations	Operational
	General/Other services	Minimum operations/Work from home
Fire	Fire Services	Operational
	Operational Room	Operational
	General/Other services	Minimum operations/Work from home
Ports, Dock & Airport Services	Ports and Airport Operations	Operational
	General/Other services	Minimum operations/Work from home
Postal & Courier	Postal /Courier Services	Operational
	Counter Services	Operational
	General/Other services	Minimum operations/Work from home
Prisons/Temporary Detention Centre/Immigration Depots/Rehabilitation Centres/Lockups	Operation	Operational
	Visitation	Banned
	General/Other services	Minimum operations/Work from home
Fuel & Lubricants	Petrol Stations	Operational
	Production/Filtration/Storage/Supply/Distribution	Operational
	General/Other services	Minimum operations/Work from home
Healthcare & Medical	Health Operations/Hospitals/Clinics/Public and private pharmacies/Registered Traditional Medicine Stores/Veterinarians/Dialysis Centres	Operational
	General/Other services	Minimum operations/Work from home
	Alternative Treatment Centres	Closed

	Visiting Hours for Patients	Not allowed except for critical cases based on the current rules of the Health Ministry
Solid Waste Management & Sewerage	Operations	Operational
	General/Other services	Minimum operations/Work from home
Information & Broadcast Services	Dissemination of information/Operations	Operational
	General/Other services	Minimum operations/Work from home
Telecommunications	Maintenance/Operations	Operational
	General/Other services	Minimum operations/Work from home
	Counter Services	Closed
	Data Centres	Operational
	Call Centres	Operational
Air/Land/Sea Transport (including e-hailing)	Maintenance/Operations	Operational
	General/Other services	Minimum operations/Work from home
Water	Maintenance/Operations	Operational
	General/Other services	Minimum operations/Work from home
Essential Government & Statutory Bodies	Counter Services	Minimum Operations
	Enforcement	Operational
	General/Other services	Minimum operations
<ul style="list-style-type: none"> • Civil Aviation Authority Malaysia • Customs and Excise • Immigration, Marine Department, • Malaysian Meteorological Department • Printing • National Registration Department • Road Transport Department 		
	Operations & Enforcement	Operational

Security/Defence (PDRM & Armed Forces)	General/Other services	Minimum operations/Work from home
	Courses & Training	Postponed
Security/Defence-related industries	Operations/Maintenance/Supply Services	Operational
	General/Other services	Minimum operations/Work from home
Food supply & services <ul style="list-style-type: none"> • Restaurants • Food Truck/Food Courts • Restaurants operating in Hotels 	Supplier of raw materials	Allowed
	Take-Away	Allowed
	Deliveries	Allowed
	Dine-in	Not Allowed
	Drive-through	Allowed
Retail <ul style="list-style-type: none"> • sundry shops • convenience stores • public markets • wholesale markets 	Operations	Allowed
	Necessities	Limited amounts per family
	Night Markets/Open-air Markets	Not Allowed
	Shopping Malls	Closed except for food retail (groceries)
	Delivery	Allowed
Online Services	Operations	Allowed
E-commerce	Operations	Allowed
Wildlife	Operations	Allowed
	General/Other services	Minimum operations/Work from home
Hotels/homestays/paid accommodation	Accommodations	Operational, but visitors must remain in their rooms throughout the MCO period and food orders shall be through room service
	Side services (swimming pools/gyms/bars/restaurants/spas)	Not Allowed
	Kitchens	Allowed only for room service

Appendix B - NON-ESSENTIAL SERVICES PURSUANT TO THE COVID-19 MOVEMENT CONTROL ORDER

Service	Component	Status
Vehicle repair	Repair services	Minimum Operations
	Towing services	Allowed
Construction and renovation	In-progress construction that could risk safety and security	Allowed subject to Department of Occupational, Safety and Health (DOSH)'s Approval
Religious Affairs	Religious gatherings	Banned
	Funerals	Allowed with minimal involvement
Sports/public/recreational events		Not allowed/closed
Social and cultural events	Gatherings, concerts, busking, zumba, night clubs, discos, bars, karaoke joints, cinemas, family entertainment centres, fun fairs, arcades	Banned/Closed
	Weddings receptions	Not allowed
Domestic Movement		Not allowed except for obtaining necessities and access to healthcare
Foreign Travel	Citizens	Not allowed
	Non-Citizens	Allowed
	Citizens returning to Malaysia	Allowed with screening and 14-day quarantine period
Entrance of foreigners		Not allowed except for diplomats, permanent residents and expatriates in essential services with a 14-day quarantine period on case-by-case basis
Malaysians working in Singapore/Thailand/Brunei/Indonesia		Not allowed